

Appl. No. 10/759,790  
Attorney Docket No. 2000 P 09085 US 01  
Amdt dated June 30, 2009  
Reply to Office Action dated April 2, 2009

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No.	:	10/759,790	Confirmation No.	:	8157
Applicant	:	William J. Beyda			
Filed	:	01/16/2004			
Group Art Unit	:	2614			
Examiner	:	<u>Anwah, Olisa</u>			
Docket No.	:	2000 P 09085 US 01			
Customer No.	:	28524			
Title	:	APPARATUS AND SYSTEMS FOR UTILIZING CALLER ID DATA TO AUTOMATE RETURN CALL PROCESSING			

CERTIFICATE OF TRANSMISSION  
I hereby certify that this correspondence is  
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Alexandria, VA 22313-1450 on June 30, 2009.



Carmen NG

To: **Mail Stop AMENDMENT**  
Commissioner For Patents  
P.O. Box 1450  
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AMENDMENT

In response to the Office Action mailed on April 2, 2009, please amend the  
above-identified application as follows:

- a) **Amendments to the Claims** are reflected in the listing of claims  
beginning on page 2 of this paper; and
- b) **Remarks/Arguments** begin on page 6 of this paper.